



# COMPLAINT NOTICE

If you have a problem with the services provided by this credit union, please contact us at:

**First Basin Credit Union**  
**7100 E. TX Hwy 191**  
**Odessa, TX 79765**  
**Phone: 432-333-5600**  
**Fax: 432-333-5685**  
**Email: [info@firstbasin.com](mailto:info@firstbasin.com)**

The credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department through one of the means indicated below:

**In Person or U.S. Mail:**

914 East Anderson Lane, Austin, Texas 78752-1699

**Telephone Number:**

(512) 837-9236

**Facsimile Number:**

(512) 832-0278

**Email:**

[complaints@cud.texas.gov](mailto:complaints@ cud.texas.gov)

**Website:**

[www.cud.texas.gov](http://www.cud.texas.gov)